

## **Student-Run Free Clinic (SRFC) Manager Training Elective ENRH-162**

**Note: To enroll in the elective course, participants must have applied, and been selected, to become Clinic Managers for the 2024-2025 year.**

**Course Director:** Nora Gimpel, M.D.

**Department:** Family and Community Medicine

**Student Liaisons:**

TBD

**Requirements:**

- Minimum participants for course to be conducted: 20
- Participants must have been pre-selected to be SRFC Managers

**Rationale:**

Student Run Free Clinics (SRFCs) give medical students an opportunity for hands-on learning in a primary care setting. These clinics allow medical students to develop clinical skills such as taking a history, performing the physical exam, and building a differential diagnosis with real patients early in their medical training. Moreover, SRFCs provide opportunities for students to work with Dallas' underserved population and familiarize them to the principles of social determinants of health. Around the country, SRFCs provide various health services including medication refills, HIV testing, acute ambulatory care, smoking cessation counseling, mental health evaluations, and pediatric care for low-income and underinsured members of the community. Students also report developing key clinical skills like administering injections and testing blood glucose levels, often for the first time at a SRFC.

The SRFCs collaborating with UT Southwestern are led by faculty and medical student managers. Each year medical students are selected for leadership in the student-run free clinics during their first year of medical school. Students serve for one year before selecting new managers. Due to the many changes in clinic operations made necessary by the COVID pandemic, the Free Clinic Committee (FCC) representatives felt it was imperative to update the curriculum for new managers to better reflect current SRFC practices. With feedback from the current medical student managers, this elective is being proposed to improve the quality of training for newly selected medical student managers in order to prepare them for SRFC operations.

**Objectives:**

The purpose of this elective is to provide medical student managers serving in the student-run free clinics with an introduction to the patient populations they will be serving, clinical skills key to their role, and operational skills specific to their clinic sites. Students will participate in lectures focused on:

- Social Determinants of Health and the intersection of this topic with the free clinics
- The available healthcare resources and how free clinic patients may be able to access these resources
- The what, when, where, and how of documentation in the free clinics
- The basic intake process for seeing free clinic patients, including registering patients, collecting vitals, and history taking

Students will also visit clinic sites to learn where equipment, supplies, and medications are stored.

**Format:**

The elective will consist of both virtual didactic components and in-person experiential learning on site at the free clinics.

**Student Evaluation:**

Grades will be pass/fail. Attendance is required to receive credit for the course.

**Course Evaluation:**

Grading will be pass/fail. To receive transcript acknowledgment, students must:

- Attend 10 of 12 participant hours.
- Of these 10 hours Athena EMR session and 1 Service Learning session is required.
- Must complete the required REDCap Evaluation

**Learning objectives:**

- a. Provide an overview of the student run clinics at UTSW
- b. Guide students through necessary documentation needed for SRFC
- c. Teach students to appropriately document Athena while following HIPAA guidelines
- d. Orient new student managers to clinic workflow, including telehealth and COVID protocols
- e. Expose students to the communities served by the student run clinics at UTSW
- f. Develop leadership skills for student managers through shadowing opportunities and organizing clinic schedules